



# Customer Information

## Residential

### Initial Information Requirements

- Site plan or location of home
- Meter location
- Square footage of home; Total Electric or combo
- Customer construction start date

### Pre-Construction Requirements

- Customer is responsible for locating all private underground facilities prior to commencing any excavation on the property. OGE is not responsible for damage to private underground facilities that were not located or improperly located.
- Lot must be to grade before staking can be done. If grade is changed and causes OG&E to relocate facilities, Customer will pay the relocation costs.

### Additional Requirements

- Customer is responsible for clearing right-of-way for OG&E facilities.
- Customer is responsible for providing utility easement.
- Customer will pay cost over allowable (CIAC)

### Project Specific Information

- Estimates will be given to the Customer. OG&E will honor estimates for 90 days from the date given to the Customer. After the 90 day period, estimates may be recalculated to update labor and material rates.

Project Notes:

### Important Phone Numbers

Customer Service	1-800-272-9741 or 405-272-9741
New Construction Services Representative (NCR)	1-800-380-4643 or 405-619-6500
Locate underground utilities in Oklahoma	1-800-522-6543 or 405-840-5032
Locate underground utilities in Arkansas	1-800-482-8998

### OG&E Project Owner Contact Info:

<a href="#">Click here to enter PM name.</a>	<a href="#">Click here to enter PM email.</a>	<a href="#">Click here to enter PM phone #.</a>
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