

How to be successful with

# SmartHours<sup>®</sup>

and other smart savings tips

Dear SmartHours customer:

Here are some important tips for getting the most from SmartHours. We have also included information about additional energy and money-saving programs.

To be successful on SmartHours, remember: To see the most savings, shift as much of your usage as you can to the hours outside of the 2-7 p.m. timeframe during summer months, particularly on high and critical price days.

## Tips for getting the most out of the 5¢ off-peak price

As a SmartHours customer, you pay only 5¢ per kilowatt hour during the 19 off-peak hours each weekday and all 48 weekend hours. That's nearly half-price for your electricity. So take advantage of that 5¢ electricity by following these tips:

- Pre-cool your home: before peak hours begin at 2:00 p.m., chill your home using nearly half-price electricity and you will stay more comfortable during peak hours. We recommend pre-cooling by 4° beginning at 11:00 a.m., but you always control your comfort and savings.
- On high-heat days, use ceiling and floor fans to help circulate air for more comfort.
- Do laundry, vacuuming and dishes anytime except 2-7 p.m. weekdays.
- Cook later in the evening, or on mornings or weekends.

## Best bill guarantee made even better

All Arkansas customers, including existing SmartHours customers, have been given a new SmartHours best bill guarantee. OG&E will credit your account the difference if you pay more for electricity than you would have on the rate you were on prior to SmartHours. That makes SmartHours risk-free for you.

## Cool savings even in winter

SmartHours provides savings to customers even in cold winter months. The Standard winter rate is 6.5¢ per kilowatt hour, while SmartHours customers pay only 5¢. That's twice as nice savings.

Take advantage of these great tips and maximize your savings on SmartHours. Now see the other side for even more ways to save with OG&E energy efficiency programs.

**POSITIVE  
ENERGY  
TOGETHER<sup>®</sup>**

**OG&E<sup>®</sup>**

# Cool **FREE** programs to help beat the heat

OG&E has other ways to combat hot summer days:

Start with our FREE and easy online Home Energy Profile which analyzes your home's energy efficiency to discover ways you can start saving. Take your quiz today to qualify for a free In-Home Energy Assessment that includes:

- Up to 10 free LED bulbs
- Free advanced power strips (as needed)
- Energy efficient faucet aerators and showerheads

Next an OG&E A/C Tune-up can help you lower your energy costs even more. Your participating contractor will inspect, measure, clean and correct your A/C unit to ensure it's working as efficiently as possible. A/C Tune-up benefits include:

- Instant incentives—\$100 for 1.5–2.5 ton units and \$150 for 3–5 ton units
- Longer-lasting, better-working equipment
- Greater energy efficiency

How smart are smart thermostats? Smart enough to be controlled from your smartphone, know when you're home and automatically adjust the temperature for optimal comfort and savings. Even smarter: Select models come with a \$100 rebate.

Learn more about these and other programs and rebates for energy-efficient upgrades to your home at [oge.com/arheep](http://oge.com/arheep).

## Up to \$3,000 in improvements – all FREE

OG&E continues to offer free energy upgrades to qualified residential customers through the OG&E Weatherization Program. This program helps to make your home more comfortable while also reducing your energy costs. Home improvements may include:

- Adding attic insulation
- Installing energy-saving LED light bulbs
- Caulking, air sealing and weather stripping throughout your home
- Other thermal improvements

The Weatherization Program is available to any duplex or single family home built prior to 2007. With approval from the property owner, weatherization services are also available to rental properties if an eligible customer lives in the home. Some restrictions and state-mandated guidelines may apply. If you or someone you know could benefit from free home weatherization improvements, contact OG&E at **800-272-9741** from 8:30 a.m. to 4 p.m. Monday through Friday.

## Know your power with myOGEpower

Would you like to know exactly how much energy you consume and get an idea of how much it costs? If your answer is yes, look no further than myOGEpower. Access the new and improved myOGEpower website anytime to view your current electricity use, your estimated bill, and the cost per kilowatt hour. You also get the opportunity to learn about the minor changes that can help you save money and plan your finances! Activate your free account now at [myOGEpower.com](http://myOGEpower.com) and see how much you could save. For more information, visit [oge.com](http://oge.com).

**We hope these suggestions are helpful in lowering your bill.  
Thank you for being a SmartHours customer.**

Your friends at OG&E

